« QM2 » Tour guide

Couverture / Cover
WELCOME ON BOARD QUEEN MARY 2

- the largest (151,400 tons), the longest (1,132 feet),
the tallest (236 feet from keel to funnel), the widest (135 feet)
and the most expensive (£550 million/$780 million) passengerliner ever! And, we’re sure you will agree, the most impressive!

As you walk around the new Cunard flagship, we would like to point out that Queen Mary 2 has
1,550 miles (2,500 kilometres) of electric cable, 310 miles (500 kilometres) of ducts, mains and pipes,
2,000 bathrooms, 80,000 lighting points, 280,000 square yards (250,000 square metres) of fitted
carpets, 144,000 square yards (130,000 square metres) of insulating material, 3,000 telephones, 8,800
loudspeakers, 5,000 stairs, 5,000 fire detectors, 1,100 fire doors and 8,350 automatic extinguishers!

As you tour Queen Mary 2 you will pass by many panels that form ‘Maritime Quest’. This is the first-
ever permanent exhibition on board an ocean liner. Deck upon deck and corridor by corridor, QM2’s
unique ‘Maritime Quest’ showcases our proud history from Cunard’s first Atlantic crossing in 1840 to
the building of QM2.

However, during your tour today, you will see most – but certainly not all – of QM2’s public areas.
This self-guided tour will assist you in finding your way around.
The gangway will lead you into the **Grand Lobby** area of the vessel on Deck 3.

**The Grand Lobby**

The Grand Lobby is the first major space passengers see upon boarding QM2. The lobby itself is on two decks while the atrium above extends through 6 decks. Surrounding the lobby is the Panoramic Office, casino and several bars. Two glass lifts take passengers to Deck 7 and King’s Court. On that level are two glass ramps allowing people to see right down to this level. 12 cabins also have views into the lobby. Note the monumental sculptural relief of QM2 opposite the glass lifts as well as two large paintings of the original Queen Mary and Queen Mary 2.

From here, you will be directed forward to the central lifts (staircase B). We would ask you to be patient while being directed into the lifts as there may be a short wait before boarding. There are five lifts available to take you to Deck 12.

When you arrive at Deck 12 you will be directed to view the **Pavilion**.

**The Pavilion**

The Pavilion is an indoor/outdoor area thanks to the sliding glass roof. The area features a swimming pool and two whirlpools. Two golf simulators - Fairways - are also located nearby.

From there retrace your steps, down either the port or starboard side corridors, back to staircase B where you should take these stairs down two decks to Deck 10.
You will be directed from the lobby area aft down the port side corridor to the Balmoral Grand Duplex and the Windsor Duplex which are open for viewing. Please be advised that only the lower levels of these suites are open.

**Grand Duplex**
The 2,248 sq ft Balmoral and Sandringham Duplexes are the most lavish and magnificent suites aboard. The sweeping living quarters with expansive balcony and spectacular view over the stern include a fully stocked bar, dining area for eight, dressing room, interactive plasma screen TV and home office corner. Upstairs, the master bedroom has private ensuite equipment, a second TV, two marble his and hers dressing rooms with connecting bathrooms with separate whirlpool bath and shower. (Guest bathroom with shower downstairs).

**Duplex Apartments**
The 1,177 sq ft Windsor and Buckingham Duplexes and the 1,566 sq ft Balmoral Duplex are similar to the above but feature slightly smaller waterfronts and balconies. These two-story apartments with panoramic views over the stern also feature a fully stocked bar, dining area for eight, dressing room, plasma screen TV system and home office corner. The open stairway leads to the vaulted ceiling bedroom area with private exercise equipment and two connecting baths with whirlpool bath and shower with body jets.

Proceed through the Balmoral Suite into the Windsor Suite and exit by following the corridor round to the starboard side corridor retracing your steps to Staircase D. Take these stairs down one deck to Deck 8 and exit the lobby area via the starboard side and emerge at the entrance to the Todd English alternative restaurant.
Enter Todd English and walk around the restaurant. From here you will be able to view the Terrace Pool.

Todd English
For those who fancy a change from their assigned restaurant, Todd English serves contemporary Mediterranean cuisine. Reservations are required to dine here but there’s no cover Charge.Timing, however is also possible — weather permitting!

Five Swimming Pools, The Zone and The Play Zone
The Terrace Pool is one of five swimming pools on board QM2. There is also the Pavilion Pool (underneath the Magnolires sliding glass roof), the Splash Pool on Deck 13 and the Therapy Pool in the Canyon Ranch SpaClub. Children also have their own pool - Minnows.

Exit Todd English via the port side staircase down one deck to Deck 7 where you will emerge at the entrance to the Princess Grill. You may visit the Princess Grill.

Princess Grill
With single seating for 178 guests the Princess Grill is decorated in silver and is reserved for those who occupy P grade staterooms on board.

It is regretted that the Queens Grill and Queens Grill Lounge are not open for viewing.
After leaving the Princess Grill, proceed forward along the port side into Kings Court and continue walking forward.

Kings Court
As you can see, this informal lido restaurant is huge! By day the area serves breakfast and lunch buffet style. In the evenings, it is transformed into four different dining areas: La Piazza (Italian), The Carvery (British), Lotus (Asian) and Chef’s Galley (a demonstration kitchen). The 360-degree Promenade Deck outside is 2,034 feet (612 meters) which is well over a third of a mile. It is wide enough to allow a deck chair and four people walking abreast of each other.

Continue walking into the Winter Garden.

The Winter Garden
The Winter Garden has a design based on the conservatory at Kew Gardens. 270 guests enjoy events like classical concerts and afternoon tea here. The design of the room is bright and inviting. The ceiling displays a magnificent trompe l’oeil painting and note the large waterfall.

Continue walking forward and proceed into Canyon Ranch SpaClub.

Canyon Ranch SpaClub
Covering 20,000 sq ft over two decks, this is the largest health spa afloat and is operated by Canyon Ranch. 51 Canyon Ranch personnel are responsible for the chaissontherapy pool, massages and skin care treatment rooms, an aromatic steam room, a therapy pool, a Finnish sauna, gym and fitness centre, a relaxation lounge, a thermal suite and 20 treatment rooms.

You will reach Staircase A where you should take the stairs down one deck to Deck 6. Here there are various grades of stateroom open for viewing. Again, please bear with any congestion that may occur.
Proceed aft along starboard and port side cabin corridors.

**Standard Outside**
At 194 sq ft these staterooms provide spacious comfort with king size or twin beds. Other features include a dual-height coffee table for in-room dining.

**Standard Outside (suites)**
At 194 sq ft these staterooms provide spacious comfort with king size or twin beds. Other features include a dual-height coffee table for in-room dining.

**Standard Inside**
At 194 sq ft these staterooms provide spacious comfort with king size or twin beds. Other features include a dual-height coffee table for in-room dining.

**Atrium**
At 194 sq ft these staterooms provide spacious comfort with king size or twin beds. Each of these 12 cabins feature views into the atrium below. Other features include a dual-height coffee table for in-room dining.

**Premium Balcony**
You are viewing a Premium Balcony stateroom. These offer 269 sq ft including a panoramic suite balcony with loungers and tables. King-size beds may be converted to twins and a dual-height coffee table may be used for in-room dining. The sitting area features a sofa and there is ample wardrobe space and bathroom with shower. Deluxe Balcony staterooms are similar and offer 292 sq ft.

On the subject of cabins, we'd like to point out that 953 (72.7%) of staterooms feature balconies and 77.6% of staterooms are outside. Continue to the furthest aft staircase (D) and then take stairs down four decks to Deck 2.

Please note that at this point you should be approximately 50 minutes into your tour.
Proceed forward (port and starboard side) into the Britannia Restaurant. Perhaps one of the most impressive spaces on board – the Britannia Restaurant seating 1,347 guests in two sittings. This room is situated on two levels but actually spans the space of three stories due to the ingenious design of QM2. The sweeping central staircase will be complemented by an overhead lighting well, classic columns and the largest tapestry ever to go to sea.

Walk through the restaurant and exit via the main forward entrance (lower level). Here you will emerge into the Lower Grand Promenade.

Lower Grand Promenade
The unique design of QM2 means that the uptakes from the engine room have been split. This allowed for the placement of the public rooms on each side, offering sea views, as well as two main central atriums on Decks 2 and 3 – the Lower and Upper Grand Promenades.

Continue forward past Empire Casino and Golden Lion Pub. These two areas are open for viewing from their entrances.

Golden Lion Pub
The Golden Lion Pub is styled after a traditional British pub and features draft beer, a dartboard, karaoke machine and a small dance floor. The room has a capacity of 305. Traditional hospitality food such as fish and chips and shepherd pie is served here.

Empire Casino
A staff of 24 operate the Empire Casino which features 11 slot machines and 11 custom designed gaming tables including Blackjack, Roulette and Three Card Poker. The casino has its own bar.

Continue forward into Grand Lobby, cross through the area and continue down the Lower Grand Promenade leading to the Royal Court Theatre.

You will be directed into the Royal Court Theatre. Turn right and enter via the starboard side. Cross through lounge behind the tiered seating as directed and exit via port side.

Royal Court Theatre
The Royal Court Theatre is the main showroom on board QM2. It is decorated in red and seats 1,094 over two levels. Features include a proscenium stage which extends into the audience, state-of-the-art acoustics and lighting, a revolving platform and lifts on stage for elaborate sets, an orchestra pit that can drop and rise level with the stage to extend the performing area and a video wall as a background set.
When leaving the Royal Court Theatre, turn right and walk forward through the ship's corridor lobby and proceed into ConneXions™ (port side).

ConneXions™

Another QM2 exclusive and a first at sea – a dedicated college-at-sea called Curzon ConneXions™. ConneXions™ is a seven-room area that offers a programme of education and dedicated courses on a variety of subjects offered via the Oxford Discovery Programme – another QM2 exclusive. ConneXions™ also features two computer learning centres, a business centre and can be linked to the planetarium and the main theatre.

At this point: there is an option to enter one of the classrooms for Oxford Discoveries information and video (Please note this presentation will take approximately three minutes).

For those not taking this option proceed through the ConneXions™ reception and take the spiral staircase up to Deck 3.
From here take stairs down to Deck 3L and proceed aft down the Gallery through Images.

Images
This photo gallery incorporates state-of-the-art technology combining interactive touch-screens for the viewing of digital photographs and traditional photo displays. When the photo gallery is closed the area is a fine art gallery.

Take the stairs up to Deck 3 where you will emerge at the entrance to the Queen’s Room. Enter the Queen’s Room.

The Queen’s Room
QM2’s ballroom, with a capacity for 562 passengers, features the largest dancefloor at sea – covering 1,219 sq ft. This is a formal room with a dramatic high arched ceiling, crystal chandeliers and excellent ocean views on both sides. The Cunard tradition of afternoon tea at 4 o’clock will continue in this room.

You have now completed your tour of Queen Mary 2. Please enjoy the refreshments provided in the Queen’s Room.

DEEMBARKATION
When you are asked to do so, please exit the Queen’s Room via the starboard entrance and take the stairs down to Deck 3L and the Gallery corridor where you will proceed forward. Ascend up to Deck 3 and the Chart Room. The disembarkation gangway is situated opposite the Chart Room Bar. We hope that you have enjoyed your visit to Queen Mary 2, the flagship of Cunard.

It has been a pleasure to show you the unrivalled facilities that this great ship has to offer and we hope to welcome you aboard again in the future.